



South African Revenue Service

Reference

CustomsBusSurvey2Q

Date

6 May 2011

Dear business owner,

SARS Economic Survey for Customs Businesses - 2011

SARS is conducting the 2nd quarterly economic survey for businesses within the customs environment that have an annual turnover of less than R250 million. The survey is aimed at gauging business owners' opinions on the impact of the current economic conditions on the business environment. In relating your experiences and perceptions, you will be assisting SARS in further understanding the nature and extent of the impact on the business environment.

Your participation is appreciated. The survey will take approximately ten minutes to complete. Please [click here](#) to complete the survey or alternatively visit www.sars.gov.za, click on Customs and Excise, then Customs & Border Management and click on the SARS Small to Medium Business Survey banner.

Please note that the survey is not based on your business tax affairs. All responses will be treated confidentially, and will remain anonymous. Should you have any enquiries or feedback, please e-mail SARS using our online web form on the website feedback page on www.sars.gov.za.

Sincerely,

Randall Carolissen

Group Executive: Revenue Planning, Analysis & Reporting

Please note that SARS will never request a taxpayer's banking details in any correspondence that you receive per post, via email or SMS. SARS will also not send you hyperlinks to other websites – even those of banks. Please note that the SARS website does not have links to any banks. Should you wish to verify the authenticity of correspondence from SARS, kindly call the SARS Contact Centre on 0800 00 SARS (7277). Information about the latest phishing scams and fraudulent emails abusing the SARS brand is regularly updated on the SARS website. Go to www.sars.gov.za. for examples of these scams. Report all suspicious incidents to the SARS Anti-corruption Hotline on 0800 00 2870 or email phishing@sars.gov.za